

**WARRANTY POLICY  
OF  
WESTECH INTERNATIONAL DEVELOPMENT LTD**

This Warranty Policy is issued by WesTech Solar Technology Wuxi Co., Ltd ('Westech') and applies to the solar collector components manufactured by Westech. This Warranty covers the purchase by an end user providing it is installed and commissioned by authorized Westech distributors, dealers and installers of solar hot water heating installations.

Westech provides the warranties set forth in this Policy subject to the terms, conditions, and exclusions provided for herein.

Upon installation of Westech Products by an authorized Westech installer, the Westech responsible for the sale of Products to the Customer must complete the guarantee registration card made available by Westech. For warranty registration care, one copy for Westech's records; one copy for dealer/installer's record; one copy for customer to retain own records.

All Westech solar collectors are guaranteed for ten years from the date of the delivery of any solar collector to the end user Customer against faulty manufacture. Any other electrical or mechanical components or fittings will be guaranteed for one year. The guarantee covers the replacement of faulty parts only.

This warranty has certain exclusions:-

- Any damage resulting from improper assembly or installation;
- Any damage arising out of improper operation of the equipment;
- Any damage to the solar collector caused by inadequate frost protection.
- Any damage to the solar collector caused by lime scale build up.
- Wear & tear Accidental damage / misuse or installation.
- Any modification made to the product.

For a Customer to receive any remedies in connection with a breach of this warranty, the following conditions must be met:

- a) Customer must provide to Westech a dated photograph of the solar collector showing the defect of the solar collector;
- b) Customer must present their own record of the guarantee registration card when making a warranty claim;
- c) The solar collector that is the subject of the warranty claim must have been entered into the guarantee registration card within 30 days of the date of the completion of installation.
- d) Any guarantee claim against the Company is required to be made in writing within 30 days of any fault being recorded.
- e) Westech or its representative must be given the opportunity to check any claims on site immediately after any defect occurred.

No liability is accepted by the Company for any damage caused to persons or property as a result of failure to follow product assembly instructions located within the product packaging.

No liability is accepted by the Company for damage to any other equipment that may be used alongside Westech products.

**WesTech Solar Technology Wuxi Co., Ltd**

801 United Creative Building, 901 Yinxiu Road, Liyuan Economic Development Zone, Wuxi, China 214072

**TEL:** +86-510-85166175; 85166075 **FAX:** +86-510-85166176 **Email:** [sales@westechsolar.com](mailto:sales@westechsolar.com)

[www.westechsolar.com](http://www.westechsolar.com)